



Please do not return any items back to AVS until you have received a returns number. Any items returned without a returns number, will be refused by our warehouse.

Advance Replacements or Credits will only be given if purchased from Audio Visual Security Ltd within the last 28 days or sold to your customer within the last 28 days and a proof of sale has been provided.

Customers are to return items unless purchased within the last 28 days then AVS shall collect from you. Proof of purchase must be supplied.

BEFORE RETURNING PLEASE CHECK YOU HAVE DONE THE FOLLOWING:

- Fully tested the product
- Checked fuses, cables, lamps, dipswitches, menu settings, blocked nozzles etc.
- Removed any fluids
- Included remotes, keys, instructions, bottles, microphones, brackets and knobs
- Packed the product in original packaging where possible
- Described the fault in as much detail as possible
- Clearly marked OUTER carton with return number(s)

PLEASE SEND RETURNS TO:

AVS, Unit 6 Adlington South Business Park, Huyton Road, Adlington, Lancashire PR7 4JR (UK)